

PRE-CONFERENCE

Conflict Resolution and Mediation Training for Indigenous Workplaces

This full-day introductory workshop equips participants from Indigenous communities with practical conflict resolution and mediation skills, grounded in self-awareness, respectful communication, and a trauma-informed approach. Participants will learn how to address workplace and community conflicts in ways that build trust, strengthen relationships, and meet legislative responsibilities. Through guided discussions and reflection, participants will explore strategies for de-escalation, mediation, and fostering psychologically safe environments.

By the end of the workshop, participants will be able to:

- Recognize the roots and patterns of conflict.
- Apply trauma-informed principles to mediation and conflict resolution.
- Use clear, respectful, and neutral language to guide conversations toward resolution.
- Understand their role in meeting workplace obligations under relevant legislation.
- Integrate culturally respectful practices into their approach to conflict resolution.

Participants will also be invited to share traditional approaches to peacemaking and resolution from their community, thereby acknowledging both Indigenous and Western perspectives.

Minimum Participants: 10

Maximum Participants: 30

CONFERENCE (45-MINUTE)

Jobs in Transition: How AI is Transforming Work and What Employers Need to Do Now

AI isn't coming someday; it's already transforming the way we work, and the pace of change is only going to accelerate. Nearly three in five Canadian workers are in occupations with high exposure to AI. What does that mean for you and your organization? In this engaging talk, Detry Carragher translates the latest evidence into practical steps every employer can take right now: mapping exposure, reskilling, setting guardrails, and protecting the human fundamentals that AI can't replace. This is not a talk about hype; it's a roadmap for action.